

City Administrator Report: November 2022

Administration

City Administrator Gerald Herman attended the following meetings and events this month:

- November 2:
 - Union Springs Industrial Park Discussion
- November 3:
 - Wastewater Treatment Plant Expansion Progress meeting
 - o Robertson County State of the County and School Board
 - Leisure Services Board meeting
- November 7:
 - Christmas on Main Street preparation meeting
 - Sage/McCurdy Road Intersection Project discussion
- November 8:
 - o Mid-TN TCMA Luncheon
- November 9:
 - o Community Center Progress meeting
- November 14:
 - Grant Webinar for Police Department
 - o Planning Commission
- November 16:
 - RTA Board meeting
 - o GNRC Transportation Policy Board meeting
- November 17:
 - o Sumner County Joint Economic Development Board meeting
 - o Forward Sumner Community Development & Infrastructure Committee meeting
 - o Bond Discussion with Tennessee Municipal Bond Fund representative Kevin Krushinski
 - Board of Mayor and Aldermen meeting
- November 23:
 - Wastewater Treatment Plant Expansion meeting
 - o Public Services Employee of the Year luncheon
- November 30:
 - o Recreation Center Kick-off meeting

Performance Measurements

Finance Update

The Administration Department's goal is to keep each budgetary area's expenditures at or under the approved budget as set by the Board of Mayor and Aldermen by the end of fiscal year 2022-2023.

Budget	Budgeted Amount	Expended/ Encumbered*	% Over (↑) or Under (↓) (Anticipated expenditures by this point in the year)
General Fund	\$26,329,432	\$15,000,496	↑15.28
Industrial Development	\$86,000	\$7,940	↓32.45
State Street Aid	\$495,000	\$444,630	↑48.13
Parks Sales Tax	\$2,526,000	\$1,878,889	↑32.69
Solid Waste	\$1,356,081	\$547,547	↓1.29
Parks Impact Fees	\$405,744	\$11,919	↓20.30
Police Impact Fees	\$25,098	\$-	↓41.69
Fire Impact Fees	\$116,554	\$-	↓41.69
Road Impact Fees	\$33,909	\$-	↓41.69
Police Drug Fund	\$4,500	\$-	↓41.69
Debt Services	\$1,236,600	\$192,286	↓26.14
Wastewater	\$20,265,581	\$14,174,398	↑28.25
Dental Care	\$74,500	\$29,196	↓2.49
Stormwater Fund	\$1,972,599	\$351,939	↓23.84
Cemetery Fund	\$90,565	\$30,559	↓7.94

^{*}Expended/Encumbered amounts reflect charges from July 1, 2022 – June 30, 2023.

Purchasing

The main function of purchasing is to aid all departments within the City by securing the best materials, supplies, equipment, and service at the lowest possible cost, while keeping high standards of quality. To have a good purchasing program, all City employees directly or indirectly associated with buying must work as a team to promote the City's best interests in getting the maximum value for each dollar spent.

Total Purchase Orders

	FY	FY	FY	FY	FY	FY
	2023	2022	2021	2020	2019	2018
July	313	325	261	269	346	362
August	166	132	128	106	151	166
September	104	98	106	98	126	119
October	98	98	79	97	91	147
November	104	103	72	78	120	125
December		73	71	58	72	104
January		117	123	81	122	177
February		105	75	93	119	113
March		145	106	107	131	142
April		105	154	85	138	185
May		153	133	82	129	121
June		52	47	45	50	52
Total	785	1,506	1,355	1,199	1,595	1,813

Purchase Orders by Dollars	Nov 2022	FY 2023	FY 2022	FY 2021	Total for FY23	Total for FY22	Total for FY21
Purchase Orders \$0-\$9,999	97	742	1,442	1281	\$968,087.28	\$1,640827.83	\$1,482,989.65
Purchase Orders \$10,000-\$24,999	2	15	24	29	\$257,077.18	\$404,406.65	\$417,161.17
Purchase Orders over \$25,000	5	28	40	45	\$28,982063.90	\$11,687,700.37	\$11,050,535.17
Total	104	785	1,506	1355	\$30,207,228.36	\$13,732,934.80	\$12,367,741.04

Website Management

It is important that the city maintain a reliable web site that is updated as requests come in from various sources. The number of page visits confirms that we are providing reliable and useful information for staff and the public.

	2022- 2023 Update Requests	2021- 2022 Update Requests	2020- 2021 Update Requests	2019- 2020 Update Requests	2018- 2019 Update Requests	2022- 2023 Page Visits	2021- 2022 Page Visits	2020- 2021 Page Visits	2019- 2020 Page Visits	2018- 2019 Page Visits
July	52	54	15	152	61	31,946	32,401	11,536	1,164,517	1,080,668
Aug.	63	66	20	126	133	31,340	25,635	9,145	752,932	835,519
Sept.	65	48	17	43	22	27,594	24,833	8,335	679,248	214,406
Oct.	47	52	10	78	86	29,829	23,816	8,390	386,735	864,091
Nov.	54	63	174	56	40	30,449	23,022	7,587	695,971	812,527
Dec.		39	13	156	82		22,904	17,483	847,724	1,055,111
Jan.		56	108	67	68		26,942	17,123	720,531	934,562
Feb.		52	135	22	40		23,253	19,796	N/A	762,985
March		57	39	85	61		30,026	22,930	N/A	879,671
April		68	101	43	56		31,127	20,881	N/A	820,505
May		54	38	27	29		31,335	23,514	5,998	946,897
June		674	214	48	123		34,600	30,909	10,251	901,328
Total	281	609	884	901	801	151,158	329,885	197,629	5,263,907	9,053,159

"City of White House, TN" Mobile App

	FY 23	FY22	FY21	FY20
	New Downloads	New Downloads	New Downloads	New Downloads
July	8	8	45	19
Aug.	13	9	44	21
Sept.	9	13	19	21
Oct.	11	6	40	12
Nov.	11	6	29	13
Dec.		10	10	15
Jan.		18	11	23
Feb.		9	20	70
March		14	11	69
April		11	7	41
May		10	11	29
June		10	11	36
Total	52	124	258	369

	FY23	FY22	FY21	FY20
	# of	# of	# of	# of
	Request	Request	Request	Request
July	50	38	20	36
Aug.	43	54	27	39
Sept.	40	46	16	18
Oct.	45	64	15	40
Nov.	53	19	20	27
Dec.		42	27	20
Jan.		41	18	24
Feb.		41	72	41
March		38	36	34
April		26	26	35
May		39	48	26
June		47	58	28
FY Total	231	495	383	356

^{*}The app went live on January 11, 2016

White House Farmers Market

	Application	Booth
	Fees	Payments
	# (amount	(\$)
	collected)	
January	0	0
February	3	\$150
March	4	\$350
April	1	\$150
May	6	\$1,000
June	1	\$240
July	2	\$75
August	1	0
September	0	0
October	0	0
November	0	0
December	0	0
Total	18	\$1,965

Building Maintenance Projects

The Building Maintenance Department's goal is to establish priorities for maintenance and improvement projects.

Major projects this month include:

- Christmas decorations around the Municipal Complex
- Cleaning out lean-to area of old City Hall building

	2022-2023	2021-2022	2020-2021	2019 - 2020	2018 - 2019	2017 - 2018	2016 – 2017
	Work Order	Work Order	Work Order	Work Order	Work Order	Work Order	Work Order
	Requests	Requests	Requests	Requests	Requests	Requests	Requests
July	14	19	11	10	22	21	27
August	23	8	27	10	26	24	28
September	21	12	9	13	19	22	13
October	13	10	6	7	14	18	12
November	12	23	16	7	18	34	12
December		17	19	3	8	19	9
January		6	11	16	14	16	23
February		8	16	18	7	21	6
March		14	12	11	7	17	16
April		13	17	2	12	25	14
May		20	25	11	6	26	27
June		14	31	10	9	23	14
Total	83	164	200	98	162	266	201

Finance Department November 2022

Finance Section

During November the Finance Office continued training / planning for new utility customer application process changes, continued working with the City audit firm (KraftCPAs) for FYE 6/30/2022 audit tasks, and researched & updated mailing addresses for bills. The total property taxes billed for tax year 2022 is \$5.4 million. As of the end of November, approximately \$362k (6.7%) was collected. Members of the Finance Office also participated in the following events during the month:

November 1: Economic Development financial discussion

November 2-4: TAUD Fall Conference - Gatlinburg, TN

November 9: State Violent Crime Intervention Fund Grant planning

November 14: State Violent Crime Intervention Fund Grant webinar

November 17: Tennessee Municipal Bond Fund meeting

November 29: Audit planning meeting

November 29: Finance Staff meeting

Performance Measures

Utility Billing

	November	FY 2023	FY 2022	FY 2021	FY 2020	FY 2019
	2022	Total	Total	Total	Total	Total
New Builds (#)	14	117	284	357	171	62
Move Ins (#)	71	400	977	737	649	534
Move Outs (#)	63	367	898	743	602	534
Electronic new customer signups (#)	37	172	410	300	127	104
Electronic new customer signups (%)	44%	33%	33%	27%	15%	17%

Business License Activity

	November 2022	FY 2023 Total	FY 2022 Total	FY 2021 Total	FY 2020 Total	FY 2019 Total
Opened	11	55	92	76	69	75
Closed (notified by business)	0	2	7	6	10	9

Accounts Payable

	November 2022	FY 2023 Total	FY 2022 Total	FY 2021 Total	FY 2020 Total	FY 2019 Total
Total # of Invoices Processed	374	1715	4254	4079	4003	3940

Property Tax Relief Applications

	November 2022	FY 2023 Total	FY 2023 Est.	FY 2022 Total
New Parcels (#)	2	3	30	29
Existing Parcels (#)	27	33	109	99
State Relief Credits (\$)	6,533	8,093	22,472	20,844
City Relief Credits (\$)	3,938	5,044	16,018	10,155
Combined Relief Credits (\$)	10,471	13,137	38,490	30,999

Finance Department November 2022

Fund Balance – City will strive to maintain cash balances of at least 30% of operating revenues in all funds.

Operating Fund	Budgeted Operating Revenues (\$)	General Fund Cash Reserves Goal (\$)	Current Month Fund Cash Balance (\$)	G.F. Cash Reserves Goal Performance
General Fund	11,933,868	3,580,160	4,105,790	34%
Cemetery Fund	69,355	20,807	261,719	377%
Debt Services	1,112,015	333,605	1,129,640	102%
Dental Care Fund	38,650	11,595	183,118	474%
Roads Impact Fees	59,190	17,757	395,566	668%
Parks Impact Fees	61,429	18,429	494,793	805%
Police Impact Fees	43,930	13,179	479,576	1092%
Fire Impact Fees	28,875	8,663	317,354	1099%
Industrial Development	120,145	36,044	175,624	146%
Parks Sales Tax	1,207,310	362,193	12,534	1%
Police Drug Fund	5,050	1,515	40,736	807%
Solid Waste	1,146,400	343,920	629,740	55%
State Street Aid	467,832	140,350	424,821	91%
Stormwater Fund	1,036,000	310,800	1,384,986	134%
Wastewater	5,011,600	1,503,480	7,685,119	153%

Balances do <u>not</u> reflect encumbrances not yet expended.

The Finance Department's goal is to meet or exceed each fund's total revenues as proposed in the approved budget as set by the Board of Mayor and Aldermen by the end of the fiscal year 2022-2023.

Operating Fund	Budgeted Operating Revenues (\$)	YTD Realized* (\$)	% Over (↑) or Under (↓) (Anticipated revenues realized by this point in the year)
General Fund	11,933,868	3,274,524	↓ 14.23%
Cemetery Fund	69,355	23,693	↓ 7.50%
Debt Services	1,112,015	461,090	↓ 0.20%
Dental Care	38,650	17,656	† 4.02%
Roads Impact Fees	59,190	146,975	↑ 206.64%
Parks Impact Fees	61,429	114,922	↑ 145.41%
Police Impact Fees	43,930	125,322	↑ 243.61%
Fire Impact Fees	28,875	82,761	↑ 244.95%
Industrial Development	120,145	102,496	† 43.64%
Parks Sales Tax	992,310	408,627	↓ 0.49%
Police Drug Fund	5,050	3,931	↑ 36.17%
Solid Waste	1,146,400	486,604	↑ 0.78%
State Street Aid	467,832	197,970	↑ 0.65%
Stormwater Fund	1,036,000	440,846	↑ 0.89%
Wastewater	5,011,600	3,243,434	↑ 23.05%

^{*}Realized amounts reflect revenues realized from July 1, 2022—November 30, 2022

Human Resources Department November 2022

The Human Resources staff participated in the following events during the month:

November 01: Chamber of Commerce Board Meeting

November 02: Tennessee Public Risk Management Association (TnPrima) 36th Annual Conference

November 03: Tennessee Public Risk Management Association (TnPrima) 36th Annual Conference

November 04: Tennessee Public Risk Management Association (TnPrima) 36th Annual Conference

November 08: Tennessee City Management Association Meeting (TCMA)

November 15: RetireReadyTN Plan Service Center Functionality Enhancement Meeting

Interview for Wastewater Tech I

November 21: Interview for Police Officer

November 22: Interview for Part Time Parks Attendant

November 28: Police Sergeant and Corporal Testing

November 30: Firefighter Testing

Injuries Goal: To maintain a three-year average of less than 10 injuries per year.

	FYE	FYE	FYE	FYE
	2023	2022	2021	2020
July	0	0	0	0
August	1	0	0	0
September	1	0	1	1
October	2	1	0	0
November	1	0	1	0
December		0	0	0

	FYE	FYE	FYE	FYE
	2023	2022	2021	2020
January		0	1	1
February		1	0	3
March		0	2	0
April		0	1	2
May		1	0	1
June		1	3	0
Total	5	4	9	8

Three-year average:

8.5

Human Resources Department November 2022

Property/Vehicle Damage Goal: To maintain a three-year average of less than 10 incidents per year.

	FYE	FYE	FYE	FYE
	2023	2022	2021	2020
July	0	0	1	1
August	0	1	1	0
September	0	0	1	0
October	2	1	1	1
November	0	1	3	1
December		0	0	0

	FYE	FYE	FYE	FYE
	2023	2022	2021	2020
January		0	0	1
February		0	0	0
March		1	0	0
April		1	0	0
May		0	0	0
June		0	0	0
Total	2	5	7	4

Three-year average:

5.5

Full Time Turnover Goal: To maintain a three-year average of less than 10% per year.

	FYE 2023	FYE 2022	FYE 2021	FYE 2020
July	1	1	1	1
August	1	1	1	1
September	1	2	0	2
October	1	0	0	3
November	2	0	1	2
December		1	2	1

	FYE	FYE	FYE	FYE
	2023	2022	2021	2020
January		4	2	2
February		2	0	1
March		3	0	1
April		2	2	0
May		2	0	2
June		1	3	2
Total	6	19	12	18
Percentage	5.83%	18.45%	11.65%	17.48%

Current year turnovers that occurred within 90 day probationary period: 2

Three-year average:

14.56%

Employee Disciplinary Goal: To maintain a three-year average of less than 10 incidents per year.

	FYE 2023	FYE 2022	FYE 2021	FYE 2020
July	0	0	1 (T)	0
August	0	0	0	2 (S)
September	0	0	0	0
October	1 (S)	0	0	0
November	0	0	0	1 (S)
December		0	1 (T)	0

	FYE 2023	FYE 2022	FYE 2021	FYE 2020
January		1 (T)	1 (T)	0
February		0	0	0
March		0	0	0
April		0	0	0
May		0	0	0
June		0	0	1 (T)
Total	0	1	3	4

Three-year average: 3.5

Meetings/Civic Organizations

Chief Brady attended the following meetings in November: White House Rotary Club Meeting (Nov. 3, 10, and 17), Christmas on Main Meeting (Nov. 7), FCA Banquet (Nov. 7), Robertson County Chief's Meeting (Nov. 9), State Grant Meeting with Staff (Nov. 9), Webinar for State Grant (Nov. 14), Planning Commission Meeting (Nov. 14), Board of Mayor and Alderman Meeting (Nov. 17) and Sumner County Drug Task Force Meeting (Nov. 23).

Police Department Administration Performance Measurements

Achieve re-accreditation from the Tennessee Law Enforcement Accreditation program by December 2023. Susan Johnson, Accreditation Manager, is working on our 4th edition of our TLEA program into PowerDMS which includes 164 standards. Susan is still getting a few more proofs for 2021 and has done 95 proofs for 2022. Our 3-year cycle will end in Dec. 2023 which means our onsite should be in December 2023. This will be our 4th award for our accreditation.

Our department training goal is that each police employee receives 40 hours of in-service training each year. The White House Police Department has 27 Employees. With a goal of 40 hours per employee, we should have an overall Department total of 1,080 hours of training per calendar year.

Month	Admin Training	Patrol	Support Services	Total
	Hours	Training	Training Hours	Training
		Hours		Hours
January	0	105	0	105
February	0	49	16	65
March	15	41.4	0	56.4
April	3	222	14	239
May	4	45	0	49
June	29	200	0	229
July	24.5	0	0	24.5
August	0	270	30	300
September	0	236	22	258
October	16	256	8	280
November	0	174	32	206
Total	91.5	1,598.4	122	1,811.9

Patrol Division Performance Measurements

1. Maintain or reduce the number of patrol shifts staffed by only three officers at the two-year average of 676 shifts during the Fiscal Year 2022-2023. (There are 730 Patrol Shifts each year.) *Three officer minimum staffing went into effect August 5, 2015.

Number of Officers on Shift	November 2022	FY 2022-23
Three (3) Officers per Shift	60	286
Four (4) Officers per Shift	0	7

- **1.** Acquire and place into service two Police Patrol Vehicles. Two new vehicles were approved at the August Board of Mayor & Alderman Meeting. The vehicles have been ordered from Lonnie Cobb Ford.
- 2. Conduct two underage alcohol compliance checks during the Fiscal Year 2022-2023. Fall Compliance Checks have been completed. We had 100% pass.

- 3. Maintain or reduce TBI Group A offenses at the three-year average of 70 per 1, 000 population during the calendar year of 2022.
 - Tyler Technology Reporting System is currently having technical issues.
 We will not be able to provide stats for this month. We will hopefully be able to include them next month.

Group A Offenses	November 2022	Per 1,000 Pop.	Total 2022	Per 1,000 Pop.
Serious Crime Reported				
Crimes Against Persons			101	
Crimes Against Property			223	
Crimes Against Society			287	
Total			610	
Arrests			415	

^{*}U.S. Census Estimate 4/1/2020 - 12,982

4. Maintain a traffic collision rate at or below the three-year average of 426 collisions by selective traffic enforcement and education through the Tennessee Highway Safety Program during calendar year 2022.

	November 2022	TOTAL 2022
Traffic Crashes Reported	49	458
Enforce Traffic Laws:		
Written Citations	31	588
Written Warnings	43	426
Verbal Warnings	141	2,315

5. Maintain an injury to collision ratio of not more than the three-year average of 11% by selective traffic enforcement and education during the calendar year 2022.

COLLISION RATIO				
2022	COLLISIONS	INJURIES	MONTHLY RATIO	YEAR TO DATE
November	49	6 YTD 37	12%	8% YTD 458

Traffic School: There was no Traffic School in the month of November.

Staffing:

- Ofc. Terry Brown (TJ) has been deployed for eight months. He is expected back in February.
- Ofc. Triston Twedt and Ofc. Jake Hunter are in the Tennessee Law Enforcement Training Academy.
 They will graduate in December.
- Ofc. Katie Sizemore is on FTO. She will start the Academy in January.
- Ofc. Kristopher Sykes started on October 3rd. He is on FTO and will start the Academy in January.
- Ofc. Dillon Loafman started on October 4th. He is on FTO and will start the Academy in January.
- Sgt. Joel Brisson resigned on November 1st. He took a position with Tennessee Highway Safety Office.
- We tested two people on November 9th. One passed. He has been offered a position contingent on a Psychological, Physical and Drug Testing.
- We currently have 4 positions open and are continuing to accept applications.

Sumner County Emergency Response Team:

Barricaded suspect on Nov 2 in Cottontown. Monthly training on Nov 18 (CQB, hallways & stairwells).
 Cpl. Segerson taught a Basic SWAT School Nov 28- Dec 2 with Hendersonville SWAT and FBI Hostage Rescue Team.

Support Services Performance Measurements

1. Maintain or exceed a Group A crime clearance rate at the three-year average of 83% during calendar year 2022.

We are unable to provide the above stats at the present time. Tyler Technologies will be providing this capability to our new software in the future.

	2022 CLEARANCE RATE	
Month	Group A Offenses	Year to Date
November		

Communications Section

	November	Total 2022
Calls for Service	776	9,880
Alarm Calls	45	418

Request for Reports

	November	FY 2021-22
Requests for Reports	26	279
Amount taken in	\$19.35	\$200.95
Tow Bills		\$375.00
Emailed at no charge	33	344
Storage Fees		\$0.00

Tennessee Highway Safety Office (THSO):

• Nothing to report at this time.

Volunteer Police Explorers: Nothing to report at this time. **Item(s) sold on Govdeals:** Nothing to report at this time.

Crime Prevention/Community Relations Performance Measurements

- 1. Teach D.A.R.E. Classes (10 Week Program) to one public elementary school by the end of each school year. Sgt. Enck will be instructing D.A.R.E. classes at White House Elementary School in the Spring.
- 2. *Plan and coordinate Public Safety Awareness Day as an annual event.* Discover White House Expo & Safety Day is on October 1st. Complete.
- 3. *Plan, recruit, and coordinate a Citizen's Police Academy as an annual event.* We are currently accepting applications for 2023 Citizen's Police Academy.
- 4. Participate in joint community events monthly in order to promote the department's crime prevention efforts and community relations programs.
 - November 17th Wheels in Motion H.B. Williams. We gave a helmet.
 - November 17th Wheels in Motion Heritage Elementary. We gave a helmet.
 - November 28th Asst. Chief Ring and Sgt. Enck went to Volunteer State College and spoke to a Criminal Justice Class and gave out recruiting cards.

Special Events: WHPD Officers participated in the following events during the month of November:

Nothing to report.

Upcoming Events:

- December 3rd Christmas Parade
 December 10th Shop with a Cop/Fireman

2022 Participation in Joint Community Events			
	November	Year to Date	
Community Activities	3	75	



Summary of Month's Activities

Fire Operations

The Department responded to 161 requests for service during the month with 113 responses being medical emergencies. The Department also responded to 13 vehicle accidents 4 of which had injuries, 6 had no injuries, and 3 were general clean up. Of the 161 responses in the month of November there were 5 calls that overlapped another call for service that is 3.11% of our responses for the month. That brings the overlapping call volume for FY22-23 to 15.2%.

UT MTAS recommends for the WHFD an average response time from dispatched to on scene arrival of first "Fire Alarm" to be six minutes and thirty-five seconds (6:35). The average response time for all calls in November from dispatch to on scene time averaged was, five minutes and twenty-one seconds (5:21). The average time a fire unit spent on the scene of an emergency call was thirteen minutes and twelve seconds (13:12).

Department Event

- November 7th WH Heritage High School Pre-plan
- November 9th Medical Standby for PD testing
- November 17th Thankful Thursday at CCS
- November 30th Firefighter recruit testing (21 applicants tested)

Fire Administration

- November 8th Monthly Officer meeting
- November 14th Planning Meeting
- November 15th Met with Mr. Herman about fire stations
- November 16th Met with RC EMS Director concerning a second ambulance
- November 18th Career Day at WH High School

Emergency Calls Breakdown

The Department goal in this area is to display the different emergency calls personnel have responded to during the month as well as the response from each station.

Incident Responses FY to Date

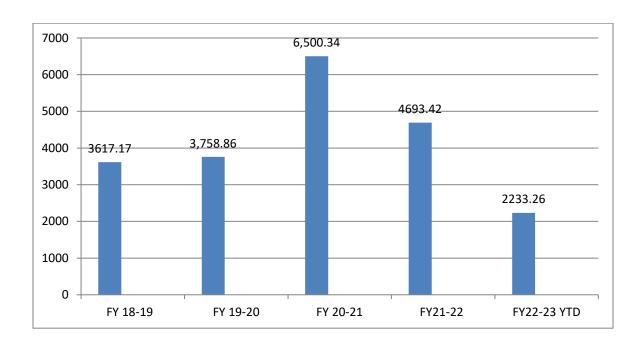
incluent Responses F 1 to Date	
Fires	18
Rescue & Emergency Services	557
Hazardous Conditions (No Fire)	19
Service Calls	43
Good Intent Call	58
False Alarms & False Call	83
Calls for The Month	161
Total Responses FY to Date	781

Response by Station

	Month	FY to Date	%
Station #1 (City Park)	102	499	63.89%
Station #2 (Business Park Dr)	59	282	36.10%

Fire Fighter Training

The Department goal is to complete the annual firefighter training of 228 hours for career firefighters. The total hours of 4104 hours of training per year is based on eighteen career firefighters.



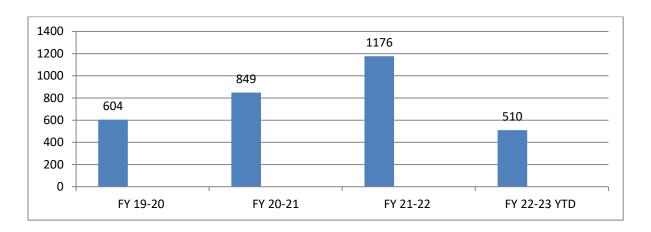
	Month	FYTD
Firefighter Training Hours	482.83	2233.26

Training breakdown for ISO and NFPA

	Fire Officer	Company	Facilities	NFPA
Month	31.5	229.5	20	39.58
Total for FY	177.5	1070.55	235	260.8

Fire Inspection

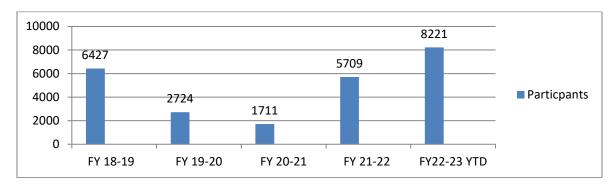
It is part of our fire prevention goals to complete a fire inspection for each business annually.

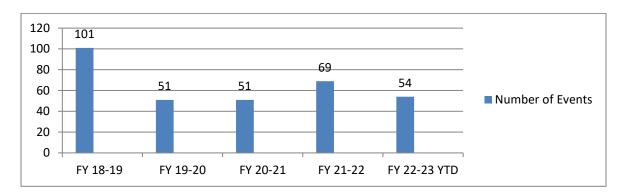


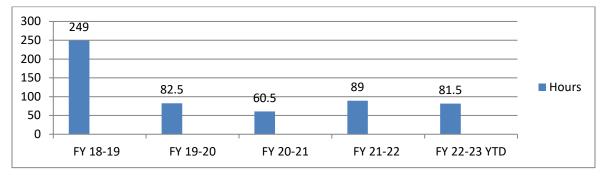
	Month	FYTD
November Fire Inspection	105	510
Reinspection	9	40
Code Violation Complaint	3	3
Violations Cleared	8	37
Annual Inspection	8	42
Commercial Burn Pile	4	8
Knox Box	2	12
Fire Alarms	8	16
Measure Fire Hydrant	0	0
Plans Review	5	26
Pre-C/O	2	7
Pre-incident Survey	19	121
Sprinkler Final	5	19
Final/Occupancy	3	9

Public Fire Education

It is a department goal to exceed our last three years averages in Participants (5720) Number of Events (112) and Contact Hours (215). The following programs are being utilized at this time; Career Day, Station tours, Fire Extinguisher training and Discover WH/Safety Day.





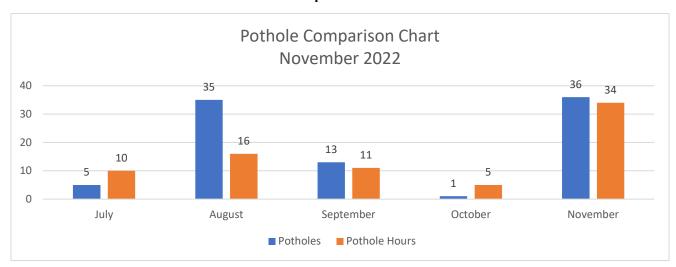


	Month	FYTD
Participants	212	8221
Number of Events	7	54
Education Hrs.	9	81.5

Social Media Statistics for the Month

Post Reach	2,507
Post Engagement	773
New Page Followers	9

Pothole Comparison



The purpose of this chart is to gauge the amount of time spent repairing potholes and the number of potholes repaired in that time frame. It is also going to be used to show how long it currently takes to repair potholes in comparison to how long it will take when the milling head is used to make repairs.

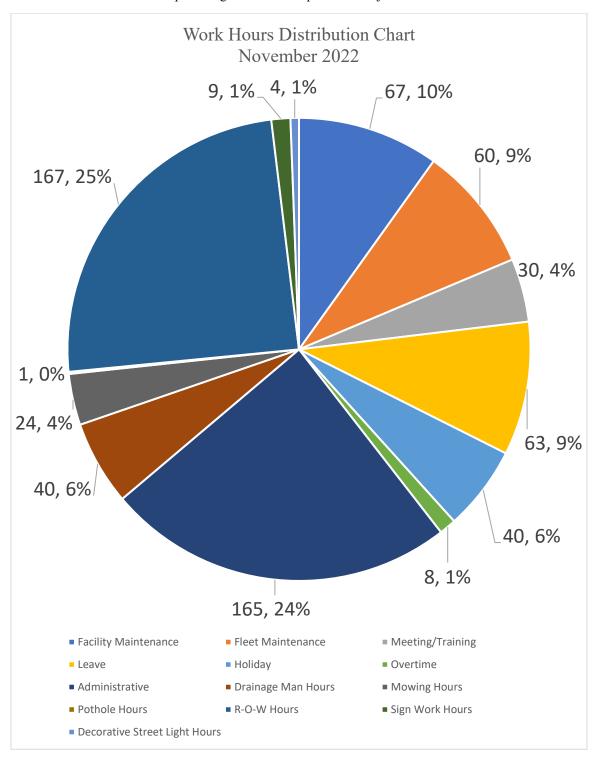
-The goal for this job task is 50 potholes per month. When this chart is completed each month consideration will be given to the size of the potholes that have been repaired that month.

Pothole Complaint Response Time

According to Ordinance the Streets and Roads Department is required to respond to a pothole complaint within 24 business hours from the time the complaint is made until time a satisfactory repair is made.

STREET ADDRESS OF	DATE COMPLAINT	DATE COMPLAINT	ELAPSED TIME
COMPLAINT	LOGGED	RESOLVED	BEFORE REPAIR
			MADE
113 Larkspur Drive	October 31, 2022	November 3, 2022	3 days
101 Larkspur Drive	October 31, 2022	November 3, 2022	3 days
305 Meadowbrook Lane	October 31, 2022	November 3, 2022	3 days
100 – 102 Peachtree Street	November 3, 2022	November 3, 2022	No elapsed time because repair was made same day
222 Peachtree Street	November 3, 2022	November 3, 2022	No elapsed time because repair was made same day
181 Cherry Lane	November 3, 2022	November 3, 2022	No elapsed time because repair was made same day
107 Kennedy Drive	November 3, 2022	November 3, 2022	No elapsed time because repair was made same day
400 Kennedy Drive	November 3, 2022	November 3, 2022	No elapsed time because repair was made same day
217 Peachtree Street	November3, 2022	November 3, 2022	No elapsed time because repair was made same day

Total Hours Worked in The Public Works Department were 726 Hours. The chart below show what percentage of time was spent on each job task.



Monthly Work Log

Tuesday 11-1-2022

 Crew Scheduling Meeting / Lane Lights at 31W / Installed and evaluated salt box / Re-Installed Right on Red Arrow Sign at NB Ramps

Wednesday 11-2-2022

 Decorative streetlights on Casandra Drive / Picked up LED Bulbs / Dorchester Drive drainage issue / Bulk Pick up

Thursday 11-3-2022

 Put up signs for Gridsmart work / Fire extinguisher check / Installed saltbox in stormwater dually / Sidearm Mowing Raymond Hirsch / Checked Gridsmart at SB Ramps / Worked on lights on vehicle 1326

Monday 11-7-2022

Scheduling Meeting / Evaluated Decorative Street Light on Holly Lane / Fixed tires on RTV / Traffic Control for dead deer

Tuesday 11-8-2022

• Meeting / Line of site issue on Tyree Springs and Hobbs intersections

Wednesday 11-9-2022

 Dug test holes at Calista Pond / Cut wire from Dee Cee & 76 that was hanging over the road / Employee Luncheon / Installed SDS Books in Admin Building

Thursday 11-10-2022

• Holidays (Veterans Day) Thank you Veterans.

Monday 11-14-2022

 Scheduling Meeting / Traffic Control for Travis / Put signs up to work on light at Sage & 31W / Checked Cabinet @ NB Ramps for Gridsmart

Tuesday 11-15-2022

 Gridsmart Troubleshooting processes / NIMS / Picked up metal cover from splash pad parking lot / Safety evaluation

Wednesday 11-16-2022

• Installed No Parking Signs on Knight Circle / Ran new wire for Gridsmart Camera at SB Ramps / Changed batteries in Radar Signs.

Thursday 11-17-2022

 Changed batteries in Radar Signs / Fixed Stop Sign on Loves Lane / Changed Junction Box at NB Ramps on Gridsmart Camera

Monday 11-21-2022

 Crew Scheduling Meeting / Replaced CAT 5 cable on Camera at SB Ramp / Infrared asphalt repair on intersections

Tuesday 11-22-2022

- Helped install Christmas Decorations at City Hall / Installed Christmas Lights on Traffic Signal Poles Wednesday 11-23-2022
 - Replaced Pedestrian signal Heads at Portland Road and 31W / Shoveled out culvert on 31W and Magnolia Village with Stormwater / Facility maintenance / Employee Luncheon

Thursday 11-24-2022

• Holiday (Happy Thanksgiving)

Monday 11-28-2022

• Crew Scheduling Meeting / Target Solutions / Fixed light on Landon Circle

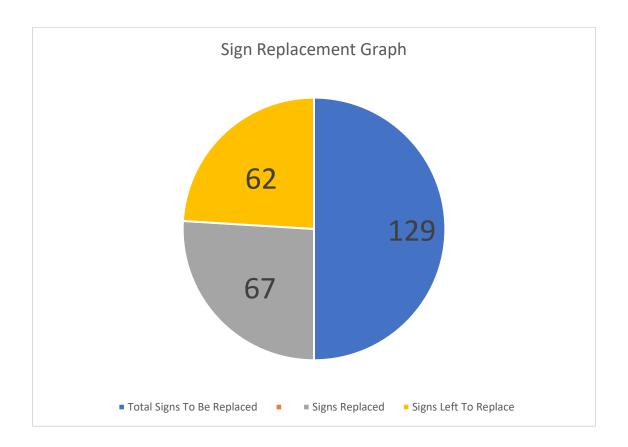
Tuesday 11-29-2022

- Fleet Maintenance / Picked up water and Christmas Decorations to decorate trucks for Christmas Parade Wednesday 11-30-2022
 - Traffic control for Travis / Staged Barricades for Parade / Decorated Fire Truck / Decorated Brush Truck

Street Name Sign MUTCD Compliance List

The purpose of this list is to track the updating and bringing into compliance The City of White House's Street name signs with the current requirements the Manual on Uniform Traffic Control Devices (MUTCD) Standards. Street name signs can no longer have all letters capitalized on the sign. (Harpers Way and Loves Lane Road Signs were installed in compliance with current MUTCD Standards).

NOTE: In the Month October the Public Works Division Replaced 3 Road Name Signs (Westchester and Williamsburg Drive, as well as Winterberry Trail W.)



Public Works/Streets & Roads Division

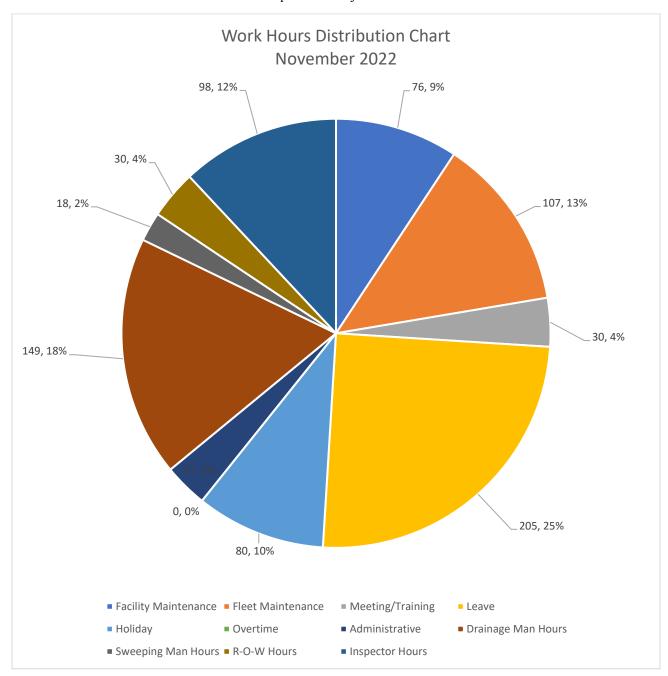
Total Hours Worked	FY 15/16	FY 16/17	FY 17/18	FY 18/19	FY 19/20	22-Oct	22-Nov	YTD 22/23
Street	8,134	9,364	8,741	10,229	9191.25	695	726	3,563
Facility Maintenance	3494	2187	1,227	1,137	887.25	67	76	342
Fleet Maintenance	1034	514	282	380	422.5	60	92	233
Meeting/Training	502	510	517	400	457	30	37	140
Leave	1,253	576	613	810	823	63	30	199
Holiday	795	470	385	555	545	40	60	180
Overtime	508.5	488	414	311	152.75	8	6	128
Administrative	385	698	803	867	1153.25	165	190	911
Drainage Work (feet)	0	906	2749	10	0	0	0	0
Drainage Man Hours	0	1470	1045	170	14	40	3	20
Debris Removed Load	0	100	35	44	0	0	0	0
Sweeping Man Hours	0	18	13	0	0	0	0	0
Mowing Hours	0	22	175	219	221	24	1	177.5
Curb Repair	0	0	0	15	0	0	0	0
Shoulder LF	0	4485	630	5	640	0	0	0
Shoulder Hours	0	155	160	49	176	0	0	0
# of Potholes	0	250	473	346	385	1	36	124
Pothole Hours	0	759	734	1,181	831.5	1	34	105
R-O-W Hours	0	2835	2416	4,027	3044.5	167	177	1,058
Sign/Repaired	0	120	91	84	63	6	5	49
Sign Work Hours	0	289	179	234	109	9	5	41
Salt Hours	0	10	143	24	76.5	0	0	0
Salt Tons	0	12	20	23	18	0	0	0
Decorative Street Light Hours	0	57	46	125	133.5	4	21	124
Traffic Light Hours	0	0	65	20	158	0	0	0

Sanitation Division

Sanitation Division	FY 15/16	FY 16/17	FY 17/18	FY 18/19	FY 19/20	22-Oct	22-Nov	YTD 22/23
Total Hours Worked	2,685	3,634	4,406	4,024	4200.5	340	360	1,760
Facility Maintenance	3494	723	446	574	394.5	20	28	142
Fleet Maintenance	1034	488	445	331	294.5	22	19	77
Meeting/Training	502	265	130	135	127.5	17	23	93
Leave	1,253	428	700	476	336	13	47	253
Holiday	795	270	230	230	230	20	40	120
Overtime	508.5	119	4	12	39.5	0	0	0
Administrative	385	167	1	0	72.5	4	0	11
Sweeping Man Hours	0	1	0	0	0	0	0	0
Pothole Identification Hours	NEW					0	0	4
R-O-W Hours	0	166	30	97	170	19	9	61
Salt Hours	0	0	0	0	0	0	0	0
Salt Tons	0	0	0	0	0	0	0	0

Sanitation	FY 15/16	FY 16/17	FY 17/18	FY 18/19	FY 19/20	22-Oct	22-Nov	YTD 22/23
Brush Collection Stops	5,944	6,080	5,605	5,620	5161	520	442	2,634
Brush Truck Loads	459	551	522	578	584	52	35	225
Leaves Pickup Bags	3741	3,542	3,422	3,535	2934	333	910	2,473
Brush/Leaves Hours	1366	1,492	1,239	1,300	1225.5	109	108	552
Litter Pickup Bags	334	507	546	511	456	57	50	214
Litter Pickup Hours	1147	1132	985	957	892	116	86	435

Total Hours Worked in The Stormwater Division were 720 Hours. The chart below show what percentage of time was spent on each job task.



Monthly Work Log

11/1/2022 Facility and Fleet Maintenance getting Plows ready. 11/2/2022 WO110222014 120 Business Park Dr Cleaning for the Fire Hall Drainage.





11/03/2022 WO110322015 116 Sundance Way Reshape rebuild prop up fence do to homeowners wouldn't take down. It was falling apart. Move flow of creek and move all dirt to homeowners side so now the creek will flow away from the property



11/04/2022 Off 11/05/2022 Off 11/06/2022 Off

11/07/2022 WO11082022004 Joint project with Street and Roads on Tryee and Hobbs trees grown up and blocking views.









11/08/2022 Continue the cleanup of Hobbs and Tryee 11/09/2022 WO110922005 Calista Pond mitigation. Dug down 12 feet and only found red clay.





11/10/2022 Holiday Veterans Day 11/11/2022 Off 11/12/2022 Off 11/13/2022 Off

11/14/2022 WO111422004 412 Artesia Dr Drainage system was built up with debrief and system made its own path and needed to be reshaped and hole filled in.









11/15/22 WO111522008 105 College Street Clean both catch basins in Splash Pad parking lot.







11/16/2022 WO111422004 412 Artesia Dr Drainage system was built up with debris and system made its own path and needed to be reshaped and hole filled in.

11/17/2022 WO111422004 412 Artesia Dr Drainage system was built up with debris and system made its own path and needed to be reshaped and hole filled in.

11/18/2022 Off

11/19/2022 Off

11/20/2022 Off

11/21/2022 WO112122002 104 Sheffield Drive Sink Hole reported.



11/22/2022 WO101322003 2121 US-31W Drain Clogged.





11/23/2022 Facility and fleet

11/24/2022 Holiday Thanksgiving 11/25/2022 Off 11/26/2022 Off 11/27/2022 Off

11/28/2022 WO110222011 Street Sweeping

11/29/2022 Getting ready for Christmas Parade

11/30/2022 Facility Fleet

Inspectors November Stormwater Report

Monthly Work Log:

- Nov. 1 "Sick Time"
- Nov. 2 Open trench inspections at Fields, Sage, The Parks, and Dorris Farms. LD inspections at Fields (201,82).
- Nov. 3 Open Trench Inspections at Sage and The Parks. Pumped Calista Pond. Walk through of Concord PH3.
- Nov. 7 Final Inspections at The Parks (3368,374,375,339,295,294) Fields (75,78,80,131,208) Form inspections at Summerlin (161,172,153,154) Reserve (35,67) Pumped Calista Pond. LDP willow Grove (10,11) Summerlin (139) Frey Cottages.
- Nov. 8 LDP Copes Crossing. Open Trench Inspections at The Parks and Cardinal Point. Met Homeowner at 173 Honeysuckle Dr. EP&SC inspection at Dorris Farms.
- Nov. 9 Moved Equipment from Tyree & Hobbs to Calista. Open Trench inspections at Cardinal Point and Sage Rd. Checked progress at Marlin Pointe, Dorris Farms, Highland Park, and Villas at Honey Run.
- Nov. 14 LDP at Copes (1,2,5,6,7) Willow Grove (12,13,14,72,73) Fence Inspections at 228 Emmet, 511 Stinson, and 510 Stinson. Open Trench at Cardinal Point. Finals at Fields (68) Form inspections at The Parks (299, 376-379) Checked lot in Covington Bend. Checked Copes Crossing EP&SC.
- Nov. 15 EP&SC at Dorris Ph. 1 & 2, Wrote NOV. Fence inspections 2438 Brokeshire Dr. Finals at The Parks (295,294) Forms at Parks (379).
- Nov. 16 Form inspection at Reserve (40,65) Finals at Reserve (67,35) Met Contractor at Concord to discuss manhole repairs. Completed MTAS Training.
- Nov. 17 Open Trench at Cardinal Point. Form Inspections at Legacy Farms (33,32)
- Nov. 21 Met Parker with Safe harbor and discussed ongoing Issues with Developments. Moved equipment to Shady. Open Trench at Legacy Farms (Box Culverts) LDP at Summerlin (178) Fence Permit at 8249 Jesse Way. Finals at the Parks. Forms at The Reserve.
- Nov. 22 Walk through of PH 1 & 2.1 at Fields. Open Trench Inspections at Legacy Farms. LD at Fields (204,138). Finals at Honey Run.
- Nov. 23 Open Trench at Cardinal Point and Legacy Farms. Finished walk through of curbs and sidewalks in Fields. Prepared 237 for Parks use. Form inspection at Foster Supply.
- Nov. 24 "Holiday Hours"
- Nov. 28 EP&SC Inspections at Jackson Farms. Fence Permits at 701 Calista Rd. 8284 Jesse Way. Calista Farms LDP Inspection. Artesa Markings. Set up Pre-Con with Foley. Updated Reports and Work Logs.
- Nov. 29 Entered LDP's for Willow Grove and Copes. Open Trench at Cardinal Point. Spoke with Mike B. w/Davidson Homes to talk through the permitting and Inspection processes. Checked 128 Grayson Ln. Followed up with Sidewalk questions at Copes Crossing.
- Nov. 30 EP&SC Inspections at Jackson Farms, Dorris Farms, Willow Grove, Fields. Fence Permits at 2038 Quinn Dr. Submitted ERU value for Scooters Coffee. Form Inspection at The Parks (380)

Inspector's Work Orders:

110222013: EP&SC Inspection: Sage Road Development







110722005: EP&SC Inspection: Frey Cottages









111722004: EP&SC Inspection: Legacy Farms









111422005: EP&SC Inspection: Cambria Phase 3B









112222001: EP&SC Inspection: Dorris Farms Phase 1

















112822004: Land Disturbance Permit: Calista Farms









113022002: EP&SC Inspection: Willow Grove









112822003: EP&SC Inspection: Jackson Farms





113022005: Jackson Farms: Jackson Farms









Total Inspections: 149

 $Fence\ Permits-7$

Public Works Inspections – 26

Final Road Inspections – 32

Final Stormwater Inspections – 31

 $Land\ Disturbance\ Permits-28$

EP&SC Inspections – 11

Open Trench Inspections – 15

Monthly Hours: 180

Hours Worked – 150

PTO - 10

Holiday-20

OT - 0

Public Works Stormwater Division

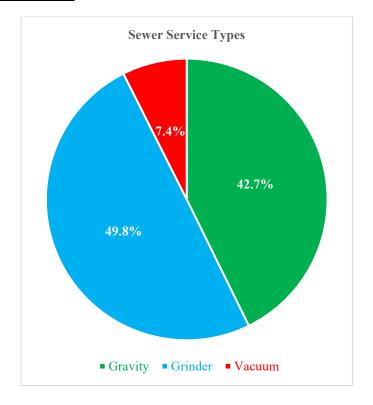
Total Hours Worked	FY 15/16	FY 16/17	FY 17/18	FY 18/19	FY 19/20	22-Oct	22-Nov	YTD 22/23
Stormwater	8,134	9,364	8,741	10,229	9191.25	850	720	4,257
Facility Maintenance	3494	2187	1,227	1,137	887.25	68	76	325
Fleet Maintenance	1034	514	282	380	422.5	57	107	317
Meeting/Training	502	510	517	400	457	91	30	273
Leave	1,253	576	613	810	823	121	205	515.75
Holiday	795	470	385	555	545	50	80	240
Overtime	508.5	488	414	311	152.75	19	0	108
Administrative	385	698	803	867	1153.25	32	27	136
Drainage Work (feet)	0	906	2749	10	0	1,380	585	5,278
Drainage Man Hours	0	1470	1045	170	14	314	149	1881.5
Debris Removed Load	0	100	35	44	0	20	9	69
Sweeping Man Hours	0	18	13	0	0	26	18	62
Mowing Hours	0	22	175	219	221	0	0	109
Curb Repair	0	0	0	15	0	0	0	0
Shoulder LF	0	4485	630	5	640	0	0	0
Shoulder Hours	0	155	160	49	176	0	0	0
# of Potholes	0	250	473	346	385	0	0	25
Pothole Hours	0	759	734	1,181	831.5	0	0	32
R-O-W Hours	0	2835	2416	4,027	3044.5	13	30	284
Sign/Repaired	0	120	91	84	63	0	0	6
Sign Work Hours	0	289	179	234	109	0	0	4
Salt Hours	0	10	143	24	76.5	0	0	0
Salt Tons	0	12	20	23	18	0	0	0
Decorative Street Light Hours	0	57	46	125	133.5	0	0	0
Traffic Light Hours	0	0	65	20	158	0	0	0
Inspector Hours						98	0	268

Collections System Activities:

The City of White House operates a dynamic and unique sanitary sewer system consisting of gravity services, low-pressure grinder services, vacuum services, and various types of lift-stations. As of November 30th, 2022, City personnel count a total of 5,982 sewer system connections, with 14 new applications for service in November, 2022, and 2 residential grinder connections demolished. Totalized counts of each type of connection are provided below:

Gravity Sewer Connections	2,556
Low-Pressure Grinder Sewer Connections	2,982
Vacuum Sewer Connections	444

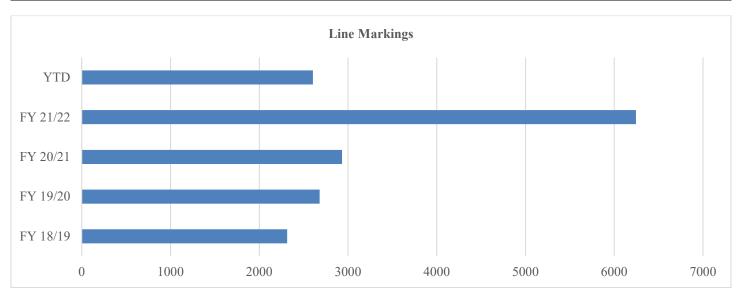
The City counts 187 commercial grinder stations, 2,797 residential grinder stations, and 28 major lift stations integrated into our system.



811 Utility Locate Service:

Tennessee 811 is the underground utility notification center for Tennessee and is not a goal-driven task: This is a service to provide utility locations to residents or commercial contractors. The 811 call system is designed to mitigate the damage to underground utilities, which each year public and private utilities spend millions of dollars in repair costs. TN 811 receives information from callers who are digging, processes it using a sophisticated software mapping system, and notifies underground utility operators that may have utilities in the area. The owners of the utilities then send personnel to locate and mark their utilities. Wastewater personnel received 213% more line-marking in the 2021/2022 fiscal year than in the 2020/2021 fiscal year, largely due to new construction and utility boring activities.

Line Markings	<u>FY 18/19</u>	<u>FY 19/20</u>	<u>FY 20/21</u>	FY 21/22	November 2022	<u>YTD</u>
Tennessee 811	2315	2680	2933	6245	459	2605



<u>Lift Station Location</u>	FY 17/18	FY 18/19	FY 19/20	FY 20/21	FY 21/22	<u>Nov 2022</u>	YTD
Union Road	17	6	6	9	0	0	1
Summerlin	0	2	5	22	0	0	0
Settlers' Ridge	1	1	1	1	1	0	0
Cope's Crossing	15	7	8	6	9	0	2
Cambria	0	1	4	3	4	0	0
Belmont Lodge Apartments	n/a	n/a	n/a	n/a	0	0	0
Kensington Green	n/a	n/a	1	0	0	0	0
Meadowlark Townhomes	n/a	n/a	n/a	n/a	0	0	0
Meadowlark	6	4	2	1	1	0	2
Sage (aka Hester)	2	0	1	0	0	0	1
Loves Truck Stop	n/a	n/a	0	0	3	0	1
Highway 76 (aka Springfield)	0	1	1	0	0	0	0
Portland	4	1	0	1	0	0	1
North Palmers Chapel Vacuum Station	23	8	3	1	7	0	1
Villas at Honey Run	n/a	n/a	n/a	n/a	1	0	2
31W Apartments	n/a	n/a	n/a	n/a	0	0	0
Calista Apartments	n/a	n/a	n/a	n/a	0	0	0
Calista Vacuum Station	13	4	2	1	9	0	2
Concord Springs	n/a	n/a	0	0	2	0	0
Fields at Oakwood	n/a	n/a	n/a	2	2	0	0
Los Jalapenos	n/a	n/a	n/a	n/a	0	0	0
Mt. Vernon Apartments	n/a	n/a	n/a	n/a	0	0	0
Grove at Kendall	n/a	n/a	n/a	n/a	0	0	0
Wilkinson Lane	4	1	3	1	3	0	0
Heritage High School	0	2	1	0	0	0	0
Legacy Farms	n/a	n/a	n/a	n/a	0	0	0
The Parks #1	n/a	n/a	0	0	0	0	0
Treatment Plant	6	4	6	3	0	0	0

SCADA (Supervisory Control and Data Acquisition) Alarm Response Goal:

Our goal is to reduce the number of responses through an ongoing, proactive maintenance program at the major lift stations. However, there are uncontrollable factors that create an alarm condition; such as high-water levels due to large rain events, loss of vacuum, power outages, and/or loss of phase. These types of alarms notify us that a problem exists. A service technician can access the SCADA system from any location via a smart device and acknowledge the alarm. The SCADA system at every lift station will allow the technician to remotely operate the components at the station.

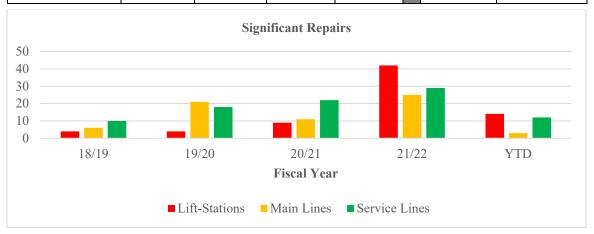
Major Alarms:

- No major station alarms/repairs for the month of November, 2022.

System Repair Goals:

The goal is to minimize failures with the major lift stations and the mainline gravity, low-pressure and high-pressure force-mains, and the air-vacuum systems. Key personnel have been trained over the last four (4) years on the proper operation and maintenance of the major lift stations. This program has been very successful in reducing the number of station failures. Some of the lift stations are either at or near their anticipated useful life. Therefore, we will continue to encounter equipment failures until the stations are replaced. The mainline and service line repairs are mitigated in a large part by the 811 line marking program. However, we do encounter residents or contractors that dig without notifying the 811 call center. Under these circumstances the City must make repairs; and if the line break was due to negligence, the responsible party will be billed. In some cases, the breaks are due to weather events or age.

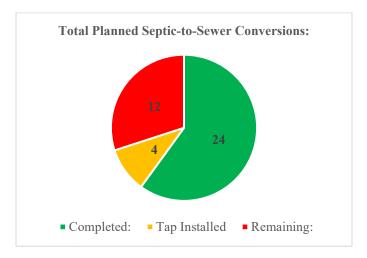
Repairs	FY 18/19	FY 19/20	FY 20/21	FY 21/22	Nov 2022	YTD
Major Lift Stations	4	4	9	42	0	14
Main Line	6	21	11	25	2	3
Service Line	10	18	22	29	3	12

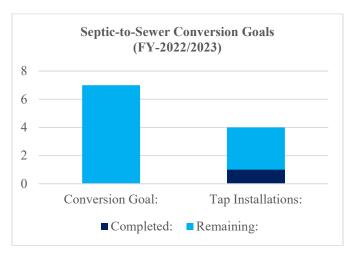


Ongoing Projects:

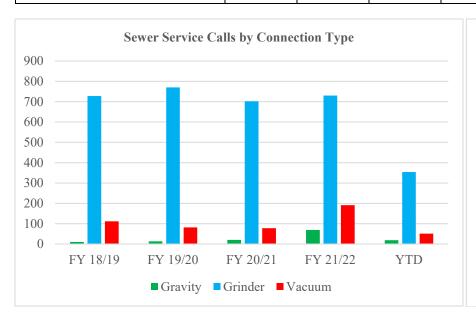
1. New Southern Force-Main: The sewer model and master plan updates completed by Jacobs Engineering revealed significant flow restrictions in our existing 12-inch Southern Force-Main, which currently takes approximately 60% of the City's sewer flows. Replacement of the existing main will require running a new upsized line approximately four (4) miles from the Wastewater Treatment Plant at the end of Industrial Drive to the new Dorris Farm development on Tyree Springs Road. The first phase of the project has been bid out to Twin States, and consists of installing approximately 4,500 ft of 20" DR11 HDPE pipe, including a 490 ft bore under I-65, and running pipe from Hester Dr to the intersection of DeeCee CT and SCT Dr. Phase-1 installation is almost complete, pending the installation of one final valve and final site cleanup / road patches. Phase-2 bids have been received, and Twin States awarded the contract for the second phase as well. Phase-2 will run approximately 5,600 ft from Hester Dr to the intersection of Sage Rd and Cardinal Dr. The pre-construction meeting for Phase-2 was held on Monday, 12-05-2022.

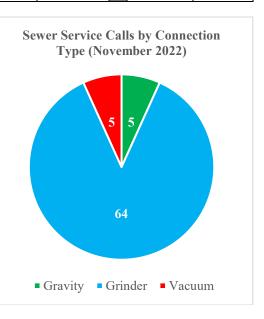
- 2. Calista Vacuum Station: All three of the new Mink vacuum pumps installed in 2019 have failed prematurely, with metal shavings discovered in the oil pan of pump #3, and a splined coupler failure in both pump #1 and pump #2. We are sending pump #3 back to the manufacturer to discover the cause of the failure, and for a quote on repairs. The replacement cost for a new pump is approximately \$30,000. One of the older model Busch pumps previously removed from the station has been retrofitted as a replacement until the Mink pump can either be repaired or replaced. Pumps 1 and 2 have been repaired and are operating normally once again. The exhaust pipes for pump 3 have been modified to reduce smoking from the older Busch pump.
- 3. Copes Crossing: One of the submersible pump seals has failed, and the motor has gotten wet. This is the second time this pump has experienced this failure, and it has been sent back to the vendor for diagnostics and repairs to determine and correct the cause of the seal failure. Repairs are currently underway.
- **4. Septic-to-Sewer Conversions:** The City continues to make progress on septic to sewer conversions. An additional eight (8) addresses have been approved by the Board to be added to the original list of septic-to-sewer conversion projects. Seven (7) conversion projects are planned for the 2022/2023 fiscal year. A total of 24 projects have now been completed on the list of 40.





Work Orders	FY 17/18	FY 18/19	FY 19/20	FY 20/21	FY 21/22	<u>No</u>		<u>YTD</u>
Vacuum System Service Request	143	112	82	78	191	5		51
Gravity Service Request	0	10	13	20	69	5		19
Low Pressure Service Request	621	728	770	702	730	64	1	354
Total Pumps Replaced	401	361	449	492	472	52	2	206
Total Pumps Rebuilt	n/a	n/a	n/a	135	114	0		16
Total Warranty Pumps Returned	n/a	n/a	n/a	n/a	129	6		62
Grinder Tank PM Program	63	358	267	219	117	1:	l	54
Open Trench Inspections	54	103	226	409	702	34	1	295
Final Inspection for New Service	56	62	110	248	405	40)	210
Sanitary Sewer Overflow (SSO)	1	3	49	19	28	1		3
Odor Complaints	28	43	43	35	22	4		13





New Constructions and Inspections:

Wastewater inspectors perform open-trench inspections for all sewer infrastructure installed within our Collections System, as well as final inspections on all new construction buildings. New constructions throughout the City, both commercial and residential, have drastically increased the frequency of both inspection activities. We have seen an approximate doubling in the number of inspections every year for the last 5 years.

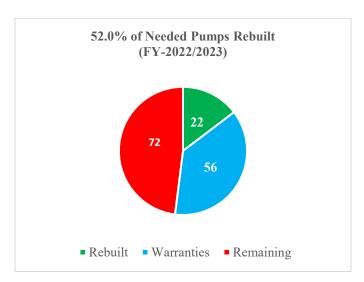


Pump Rebuilds:

The capital outlay budget was designed for a total purchase of 350 new E-One grinder pumps for the 2021/2022 Fiscal Year. However, 472 grinder pumps were needed to meet all the service call requests for the year, and supply-chain issues led to long delays in receiving new pumps that were on order. To supplement the amount of pumps on-hand, the department rebuilt 114 pumps throughout the year, in addition to 129 warranty-return pumps received. Wascon rebuilds all pumps that fail prior to expiration of their 5-year and 3-month warranty period. The capital outlay budget for the 2022/2023 fiscal year was again designed for the purchase of approximately 350 new pumps, with an anticipated need for approximately 500 pumps throughout the year (to be supplemented by in-house rebuilds and warranty-return pumps).

New pumps are anticipated to have an average operating lifespan of approximately 7-10 years. Rebuilt pumps are anticipated to have an average operating lifespan of approximately 2-3 years.

There was an abnormally high number of warranty-returns in the 2021/2022 fiscal year caused by a known manufacturing defect in the 2018/2019 E-One models that the manufacturer has since corrected.



Treatment System Activities:

Wastewater Treatment Plant Goals:

The primary goal for the treatment plant is to provide an effluent quality that meets or exceeds the TDEC required limits as set forth in our NPDES permit. This is measured by a violation occurrence that must be notated on the monthly report. The secondary goal is to provide a high-level operation and maintenance program to ensure the plant runs as designed. This plant was built in 2001 and has been experiencing mechanical failures on components that operate 24/7.

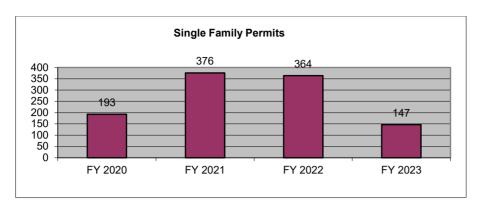
<u>Parameter</u>	Aug - 22	<u>Sep - 22</u>	<u>Oct - 22</u>	<u>Nov - 22</u>	
Flow - To Creek	0.661 MGD	0.671 MGD	0.518 MGD	0.648 MGD	MGD = Million Gallons/Day
Flow – To Spray Field	0.000 MGD	0.000 MGD	0.000 MGD	0.000 MGD	
Total Flow Through Plant	0.661 MGD	0.671 MGD	0.518 MGD	0.648 MGD	
Capacity	1.400 MGD	1.400 MGD	1.400 MGD	1.400 MGD	
% of Plant Throughput	47.2%	47.9%	37.0%	46.3%	(0.648 MGD) / (1.400 MGD)
Actual Capacity	1.120 MGD	1.120 MGD	1.120 MGD	1.120 MGD	(1.400 MGD x 80%)
% of Allocated Capacity	59.0%	59.9%	46.3%	57.9%	(0.648 MGD) / (1.120 MGD)
Rainfall	5.67"	5.18"	2.13"	4.95"	

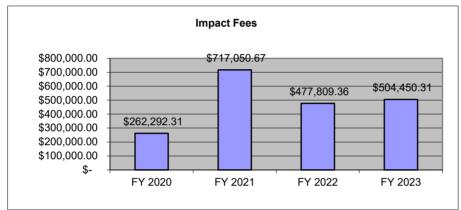
	FY 18/19	FY 19/20	FY 20/21	FY 21/22	November 2022	YTD
Effluent Violations	7	12	7	32	1	5

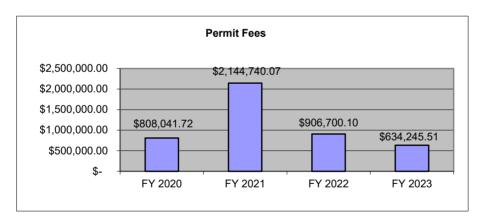
- 1. <u>Violations:</u> One violation for Total Phosphorus Rolling Average in pounds per year. This will continue until the new plant is operational. Violations may continue for several months after completion of construction until the annual rolling average can be reduced below the violation limits by the new facility.
- 2. TDEC Order and Assessment: On July 15th, 2020, TDEC issued the City of White House an Order and Assessment notice in the amount of \$63,040 for a total of 29 violations that occurred between March 2018 and February 2020 (the only unresolved violation being the rolling total phosphorous average). An initial payment in the amount of \$12,608 was required within 30 days, with other penalties only being applicable if the provisions of the order and assessment were not met. Two (2) provisions were of concern to City staff: The City must begin to initiate the implementation of the state-approved plans for the WWTP expansion within 90 days; and the City must remain within "significant compliance" of the facility's permit for a period of two (2) years following completion of construction of the new facility. City personnel spoke with TDEC officials on July 29th, and were able to confirm that the City is already compliant with the 90-day initiation period as a result of the progress made with the SRF Loan process for the facility, and received an extension of the "significant compliance" period to begin one (1) year after completion of construction, to allow for the influence of the old facility's treatment effectiveness on annual rolling averages to be completely phased out. An estimated approximate timeline of anticipated steps required to complete the SRF process and to move forward with plant bidding/construction has been provided below. The City received written confirmation of this arrangement from TDEC on August 7th, 2020.
- 3. <u>Peracetic Acid</u>: TDEC has approved our use of PAA as the method of disinfection and has modified our NPDES permit accordingly. The PAA feed rate is operating at a constant 2.90 parts per million (ppm). The average residual was 0.15 PPM with a max residual of 0.22 PPM. *Last month the feed rate was 2.50 ppm*.

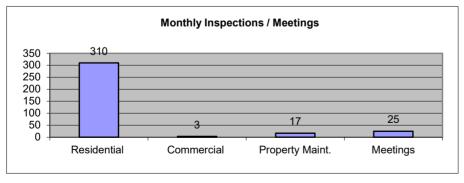
Our TDEC permit states in part that, "The concentration of the E. Coli group after disinfection shall not exceed 126 CFU's (colony forming units) per 100 ml." Additionally, our daily maximum concentration limit is 941/1000ml. Our E Coli testing for the month was an average of 51.4 CFU's which is well below the limit. Last month the average was 85.7 CFU.

Planning and Codes Department NOVEMBER 2022









Planning and Codes Department NOVEMBER 2022

	Month	FY2023	FY2022	FY2021	FY2020
MEETING AGENDA ITE	MS#				
Planning Commission	11	45	67	74	69
Construction Appeals	0	0	0	0	0
Zoning Appeals	0	2	5	4	5
Tech. Review/Study Session	0	0	5	2	0
Property Maintenance PERMITS	0	0	0	0	0
Single Family Residential	24	147	340	376	193
Multi-Family Residential	10	10	0	22	13
Other Residential	5	37	89	83	91
New Commercial			7		6
New Industrial	1	6	0	6 2	
	0	0			0
Other Com/Ind	3	8	25	23	33
Sign	1	8	11	17	14
Occupancy Permits	48	172	319	400	212
Twin Springs Townhomes					
Twin Springs Townhomes					
Temple Baptist Church-M	arlın Road-Tempoi	[
Other	0	10	11	12	3
BUILDING INSPECTION	NS .				
Residential	310	2601	5452	2621	2858
Hours	232	1173	1367	533	699
Commercial /Industrial	3	39	139	92	110
Hours	1.5	25	48	18	12.83
CODE ENFORCEMENT					
Total Cases	17	66	35	98	179
Hours	8.5	37.5	35.75	70.24	86.75
Complaints Received	17	61	55	41	116
MEETINGS		<u> </u>			110
Administration	7	38	117	72	58
Hours	5	51	127	70	38
Planning	13	47	127	53	76
Hours	8	65	96	50	70
Codes	1	1	8	11	28
Hours	1.5	4	10	9	37
FEES	1.3	7	10	,	31
Permit Fees	\$300,596.60	\$ 634,245.51	\$ 906,700.10	############	\$808,041.72
Board Review Fees	\$2,050.00	\$ 6,750.00	\$ 14,100.00	\$ 84,775.00	\$11,000.00
City Impact Fee	\$229,056.60	\$ 504,450.31	\$ 477,809.36	\$ 717,050.67	\$262,292.31
Roads	\$75,022.80	\$ 138,122.51	\$ 664,873.68	\$ 301,769.60	\$77,860.90
Parks	\$61,590.00	\$ 101,586.00	\$ 114,114.00	\$ 150,326.00	\$ 74,646.00
Police	\$56,464.00	\$ 101,285.13	\$ 125,535.54	\$ 191,431.41	\$ 59,096.30
Fire	\$35,699.80	\$ 78,479.87	\$ 76,498.26	\$ 79,900.66	\$ 36,749.61
OTHER ITEMS	ψ33,099.00	Ψ /0,π/2.0/	Ψ /0, π90.20	φ / / , , , , , , , , , , , , , , , , ,	Ψ 50,/49.01
Subdivision Lots	0	0	0	235	51
Commercial/Ind. Sq Ft	0	0	15,216	214,206	27,006
Multi-Family Units	212	212	22	0	96
Other	n/a	n/a	n/a	n/a	n/a
Subdivision Bonds: 29 Workings Days in Month	\$ 9,395,228.58 16	\$7,074,276.17	\$3,374,092.67 17	\$1,633,984.00 16	\$922,141.63 15
workings Days in Month	10		1 /	10	13

Update on ongoing projects:

Soccer Complex Renovation Phase II

- CSR completed plans
- Will go to Planning Commission next month for review / approval
- Attended the "Managing Your Grant Workshop" to go over next steps in the process
- Grant signage will be purchased and put up in the coming weeks

Tennis Courts

- All work for Tennis Courts is essentially complete at this point
- Parking lot work has continued



Rec Center

- First Pre-construction meeting set for December
- Civic Center demolition is essentially complete
- Backflow work was completed and tested, so now the fire protection can start getting back on line.
- Still waiting to get natural gas setup so we can have heat in the building

Greenway Bridge Restoration

- This involves repairing the small Greenway bridge along Tyree Springs that is slumping and needs repairs to its foundation
- No updates in November

Greenway Lighting

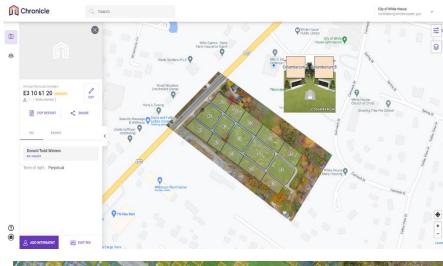
- This involves adding lighting to the area where we normally have Trail of Treats on the Greenway
- Received one quote back from Stansell Electric that included options for hard wired poles and solar
- We will look this information over and see if it is something worth investing in the future

Tyler Parks Software

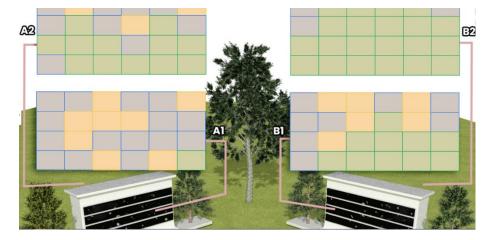
• No update

Cemetery Software

- Company has completed data migration
- We now have some time to play with the software and make changes if we want
- Once we feel comfortable enough with it, we will be able to go live to the public
- Here are a few photos of what our cemetery will look like once it goes public:







Museum Chimney Restoration

• Collecting quotes

Playground Restoration

- Ordered parts for swing
- Waiting for quote on surfacing

Field 5 Fencing

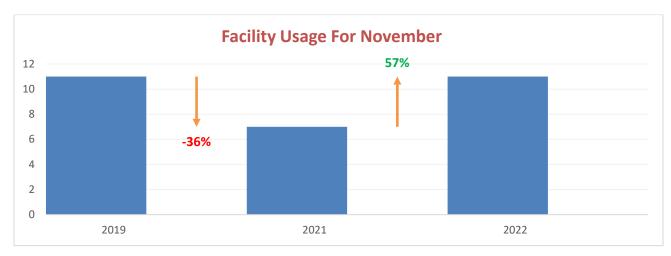
- This is to hopefully be able to finish the fencing (dugouts and backstop) for Field 5 at the Municipal Park
- Updated specs
- RFQ is out and ends December 14th

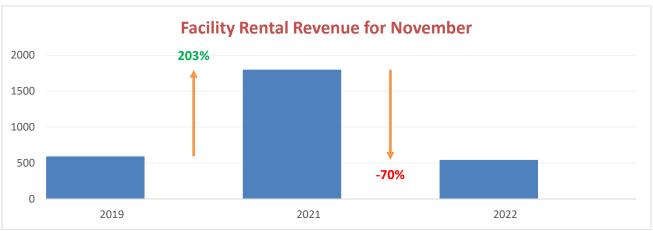
Maintenance Building Fencing

- This is to hopefully be able to finish the fencing surrounding the maintenance shop (side and back portion)
- Updated specs
- RFQ is out and ends December 14th

List of upcoming projects yet to begin:

Cemetery Fencing Utility Vehicle Dog Park Parking lot paving/striping





Recreation

Special Events:

• Preparing for Christmas parade- December 3rd

Adult Athletics

Adult Softball

- Final game: November 7th
- Champions: Dirty Ducks
 - Awarded Champion T-shirts

Pickle Ball Open Gym

- Tuesdays and Thursdays- Averaging 11 people a day
 - o Best Attendance Day: 11/22 22 people in attendance

Open Gym Basketball

• Averaging 4 people per day

Youth Athletics

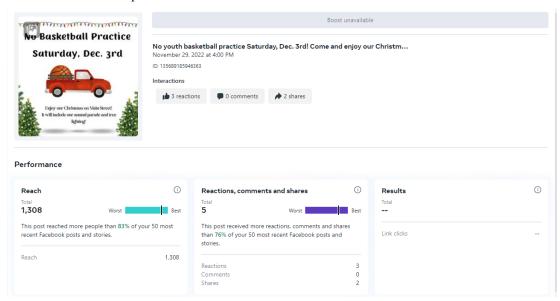
Youth Basketball

- 377 kids registered- 49 teams
- Practices started November 5th
- Games set to start December 10th

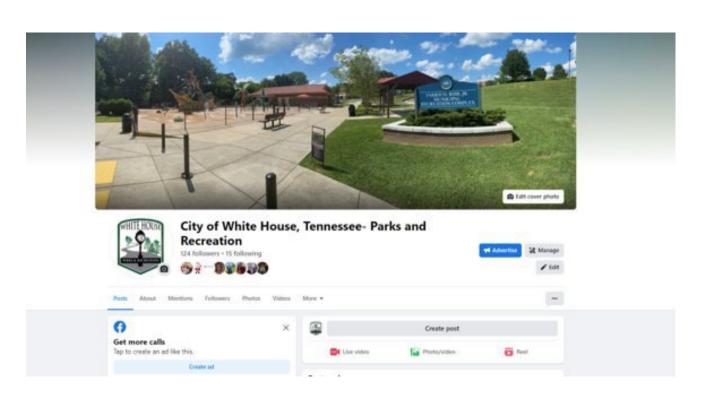
Other

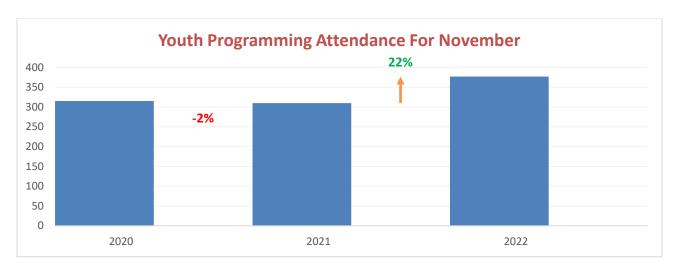
Facebook

- 115 Followers
- 2 Post per a week
- Best Preforming Post: Youth basketball reminder
- Audience: Mostly Women ages 25-45
- Post Overview: Senior Lunches, Veterans' Day, youth basketball updates, sharing City Administration post on tennis courts and parades.

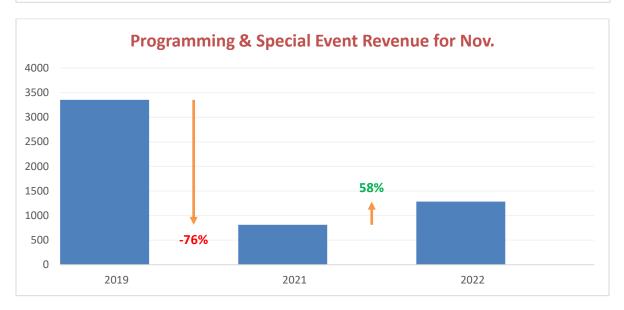












Museum

Volunteers

The museum volunteers presented about pioneers to the second graders at Beech Elementary, HB Williams Elementary, Madison Creek Elementary and Merrol Hyde Magnet. After seeing post of the museum's pioneer visits on Sumner County Facebook page, another school's fourth grade representative has reached out to me requesting a community partner to provide the students a presentation on the American Revolution in February, so my volunteers and I have already begun preparation.

We decorated the museum's float for the city's parade. We have been in discussion about the museum's next exhibit in January 2023. The volunteers provided the Museum with 45 hours of service in November.









Exhibits

The exhibit which celebrates the life of Mrs. Evelyn Palmer Guill will remain up until the end of the year.

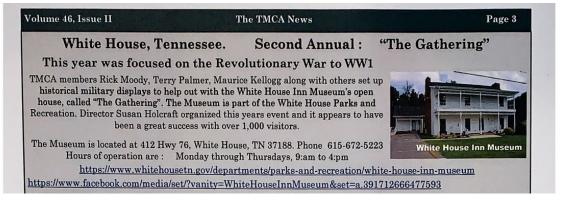
Social Media Promotion

Post were made about our visits to the schools as well as a visit from the Robertson County Leadership 2022.



Recognition

The Gathering, a living history event at The White House Inn Museum, was recognized on a full page of the Tennessee Military Collectors Association newsletter ("The TMCA News").



Building Maintenance

Gathering bids for repair on both chimneys.

Tours at Museum

Tours were given to walk ins. Leadership Robertson County was provided a tour of the museum for their history day.

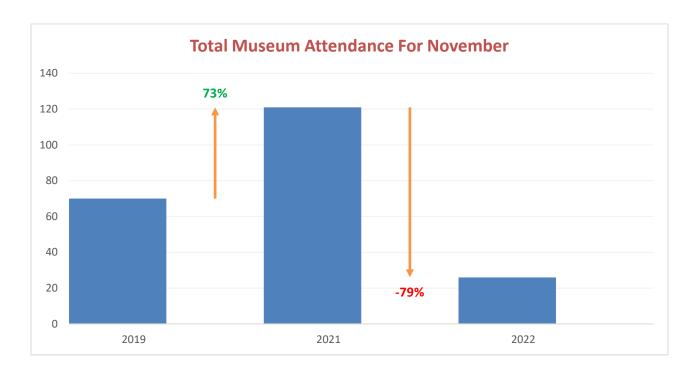
Events and Meetings Assisted with and/or Attended

November 5 – Jingle and Mingle Around Town

November 16 – Ribbon Cutting for The Shasta Booth

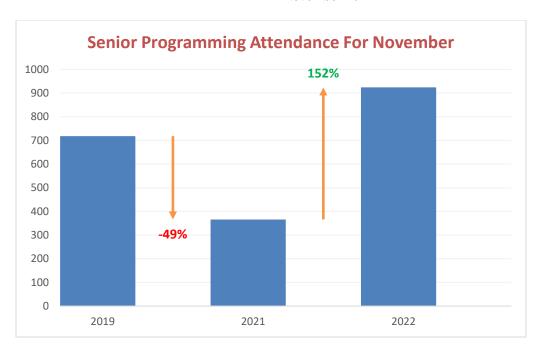
Visitors' Center and Museum Attendance

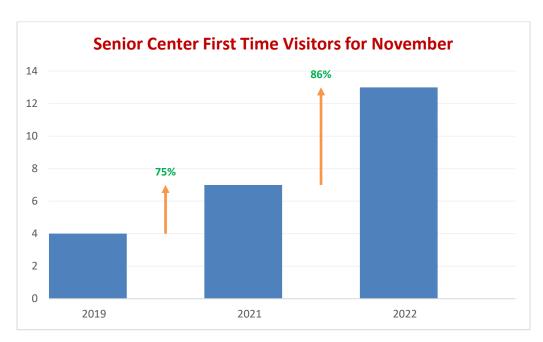
Visitors' Center Only	Visitors' Center and Toured Museum	Museum Only	Total Museum Visitors	Off Site Presentations Attendees
3	8	18	26	300



Senior Center

Senior Center Participation - Novemb	ner 2022		
Outings/Events:	C1 2022		
Birthday Lunch	29		
Bowling	8		
Crafts	4		
NCG Movie	11		
White House Garden Club	13		
Bunco	7		
Veterans Celebration	27		
Top Golf	8		
Bible Study	4		
Total	111		
		Sr Meals Wedi	<u>nesdays</u>
		124	
		110	
		128	
		107	
		111	
		580	TOTAL
Programs:			
Fittercise-Strength, Yoga	487		
Walk	108		
Bingo	57		
Cards, Games, Pool	114		
Pickle Ball	74		
TOTAL	840		
NEW MEMBERS			
FIRST TIME ATTENDEE	13		
TOTAL Sr Center Participants:	1413	Total	1531





	FYE 2019	FYE 2020	FYE 2021		Nov 19	Nov 20	N 21	N 2022	YTD 22-
Facility Usage	F 1 E 2019	F 1 E 2020	F 1 E 2021		NOV 19	NOV 20	Nov 21	Nov. 2022	Y 1 D 22-
Special Use Permits Submitted	13	15	39	İ	0	0	1	0	5
Pavilion 1 Usage	3	7	21		0	2	0	0	7
Pavilion 2 Usage	11	5	13		0	2	0	0	5
Pavilion 3 Usage	106	38	74		1	1	6	0	65
Splash Pad Pavilion Usage	177	106	99		0	0	0	1	122
Total Number of Pavilions Usage	297	156	207		1	5	6	1	199
	130	79	23		11	0	7	6	61
Gymnasium Rentals		0					,		
Amphitheater Usage	3	0	1		0	0	0	0	7
Community Room	106	00	20		0	0	0	5	8
Total Number of Facility Rentals	196	89	30		11	0	7	11	68
Ballfield Rentals	7	45	146		0	2	9	16	106
Vistor Center Attendance	6	21	20		0	2	2	3	14
Vistors Who Also Toured Museum	14	84	70		23	3	101	8	47
Museum Attendance Only	85	668	115		47	16	18	18	916
Total Museum Attendance	99	752	189		70	19	121	26	963
Programming		T		ì			T	T	
Number of Youth Program Participants	679	578	417		304	315	310	377	667
Number of Adult Program Participants	240	76	100		0	0	0	0	69
Number of In-House Special Events Offered	8	7	9		1	1	1	1	6
Number of In-House Special Event Attendees	2987	2964	1077		0	0	0	0	1250
Number of Rec Programs Offered	34	18	19		1	0	1	0	9
Number of Senior Center Memberships	319	1768	2000		201	200	205	205	1023
Number of New Senior Center Memberships	16	16	0		1	0	0	0	0
Senior Center Participants	14,966	9594	4412		1,086	354	711	1,531	6798
Senior Center First Time Visitors	32	59	36		6	0	7	13	71
Number of Senior Trips Offered	54	37	9		3	3	1	3	22
Number of Senior Trip Particpants	896	613	81		35	19	11	27	272
Number of Senior Programs Offered	117	76	34		10	3	8	11	56
Number of Senior Program Participants	9,989	6798	1061		718	64	366	924	4431
Number of Senior Meals Served	54	34	36		4	3	4	5	21
Number of Meals Participants	4052	2235	3277		263	271	334	580	2095
Offsite Presentation Attendees	0	15	0		0	0	120	300	300
Total Number of Programs Offered			53		11	3	9	11	65
Revenues		l	0.0						
Youth Programs	\$55,825.00	\$41,183.00	\$44,261.00		\$154.00	\$648.00	\$812.00	\$1,284.00	\$ 60,122
Adult Programs	\$ 8,460.00	\$ 3,580.00	\$ 6,230.00		\$3,190.00	\$0.00	\$0.00	\$0.00	\$ 4,205
Special Events	\$ 4,355.00	\$ 2,009.00	\$ 3,495.00		\$10.00	\$0.00	\$0.00	\$0.00	\$ 780
Senior Meals	\$10,875.00	\$ 5,961.50	\$ 8,222.50		\$701.00	\$677.50	\$838.00	\$1,904.50	\$ 6,956
Shelter Reservations	\$12,135.00	\$ 4,780.00	\$ 9,112.50		\$0.00	\$85.00	\$60.00	\$30.00	\$ 3,660
Facility Reservations	\$19,305.00	\$ 8,046.88	\$ 2,956.25		\$593.75	\$0.00	\$1,800.00	\$544.00	\$ 6,434
Field Rentals	\$ 2,521.00	\$ 1,203.34	\$ 5,820.50		\$0.00	\$590.00	\$600.00	\$1,420.00	\$ 4,015
Affiliate League/Tournament Fee Revenue	\$13,286.00	\$16,017.20	\$ 5,820.30		\$0.00	\$390.00	\$179.00	\$0.00	\$ 15,272
			*		6700.00	¢0.00	\$0.00		\$ 13,272
Misc	\$11,744.00	\$15,394.74	a 9,080.39		\$780.00	\$0.00	\$0.00	\$755.52	\$ 1,850
Maintenance	1.554	2.601	2 105		06	222.5	10	24	920.5
Mowing Hours	1,554	2,601	2,195		96	222.5	48	24	820.5
Work Orders Received	N/A	8	9		0	2	1	1	10
Work Orders Completed	N/A	8	9		0	1	1	1	9
Number of Projects Started	27	40	39		13	3	3	1	3
Number of Projects Completed	18	35	32		7	2	1	0	3
Number of ballfield rainouts	NA	NA	NA		NA	NA	NA	0	25
Bags of Field Dry Used	NA	NA	NA		NA	NA	NA	0	3

White House Library November 2022

Summary of Activities

The library director attended a Christmas event meeting on November 7th. The group finalized most of the details for the Christmas parade and event. The library director was having a hard time finding a Santa Claus, and so she reached out to the Mayor who agreed to be Santa for the pictures with Santa at the library.

The Winter Reading Challenge began on November 7th. It will run through December 29th. Staff have put out new grab and go kits each week for kids, tweens, and teens. The kits have been successful with almost every kit being picked up each week. There are also a number of prizes that each age group can win and participants have entered to win almost all of them. In addition to these reading prizes, there are also guessing jars that patrons can try to win. The patron that guesses the closest without going over will win a prize. New prizes will be put out in December as well as new guessing jars.

The library director attended a Lions Club meeting on November 9th. The group asked if she would be the secretary and she agreed.

The library director also attended a safety training at the Brentwood Public Library on November 9th. At this training the director learned of different safety techniques, ways to talk to patrons and proper rules and guidelines for a library. The library director has already gone over some of this with staff and will be reviewing the library's behavior policy.

The library director painted the three pillars in the library. The library director plans to have murals painted on these pillars. The library director might also paint some accent walls in the study rooms. In addition, she is looking at getting better signage for the teen, juvenile, and book sale area.

The library closed on November 28th due to staff illnesses. Almost all the staff were sick with different illnesses, causing there to be too few individuals to open the library.

Department Highlights

The department highlights for the month were finding a Santa for the Christmas event, the starting success of the Winter Reading Challenge, and getting the pillars prepped for the murals.

White House Public Library November 2022 Performance Measures

Official Service Area Populations

2018	2019	2020	2021	2022
14,035	14,202	14,363	14,455	14,820

Membership

November	2018	2019	2020	2021	2022
New Members	73	74	53	64	95
Updated Members	194	207	214	258	192
Yearly Totals	2018	2019	2020	2021	2022
Total Members	7,073	8,376	9,496	7,027	7,157
% of population with membership	51	59	66	49	50

Every year the library will purge the system of patrons that have not used their cards in the past 3 years. The library just did one to update our records, which is why there is a drop in users.

Total Material Available: 39,204

Materials Added in November

2018	2018 2019 2020		2021	2022
230	311	127	326	120

Yearly Material Added

2018	2019	2020	2021	2022
3,123	3,004	3,025	3,035	3,471

Physical Items Checked Out in November

	2018 2019		2020	2021	2022	
ſ	4,313	4,393	4,465	5,438	6,353	

Cumulative Physical Items Check Out

2018	2019	2020	2021	2022
62,536	62,522	50,042	59,515	75,834

The library is happy that our checkout numbers have to exceed pre-covid checkouts.

Miscellaneous item checkouts

November	2018	2019	2020	2021	2022
Technology Devices	48	65	56	68	61
Study Rooms	117	65	14	59	65
Games and Puzzles	57	77	140	125	180
Seeds	0	6	8	28	3
STEAM Packs	22	37	0	20	13
Cake Pans	*	2	1	0	12
Outdoor Items	*	*	*	*	3
Honor Books	*	*	*	*	4

Yearly Totals

2018	2019	2020	2021	2022
644	137	381	725	679
1,082	253	305	395	700
743	222	955	1,263	1,902
586	112	302	878	882
148	61	25	160	222
6	1	28	21	66
*	*	*	*	14
*	*	*	*	18

State Minimum Standard: 2.00

Library Services Usage

November	2018	2019	2020	2021	2022
Lego Table	52	77	140	0	0
Test Proctoring	9	6	0	5	1
Charging Station	9	8	7	4	6
Notary Services	*	9	4	14	3
Library Visits	3,746	3,891	2,566	3,236	3,517
Website Usage	874	1,372	2,094	2,191	3,040
Reference Questions	6	5	10	5	1

Yearly Totals

curry roturs						
2018	2019	2020	2021	2022		
1,891	553	459	0	0		
152	27	74	108	56		
90	19	47	45	21		
*	16	88	144	122		
52,565	55,728	30,007	38,913	44,823		
2,517	16,935	17,977	27,907	30,886		
59	77	60	73	30		

Our library visits are very close to our pre-covid numbers. The library hopes that this number will continue to increase.

Computer Users

November	2018	2019	2020	2021	2022
Wireless	609	443	387	425	331
Adult Users	336	292	261	171	188
Kids Users	145	136	8	89	219

Yearly Computer Users

2018	2019	2020	2021	2022
9,535	2,017	3,829	3,878	4,248
4,642	1,103	2,138	2,235	2,447
2,088	556	427	957	2,793

Library Volunteers

November	2018	2019	2020	2021	2022
Library Volunteers	20	24	6	12	10
Volunteer Hours	125	183	67	159	102

Yearly Totals

18-19	19-20	20-21	21-22	22-23
82	36	20	48	23
809	1,286	1,204	1,492.5	605

White House Public Library **November 2022 Performance Measures**

Universal Class Counts

emversur class counts				
November				
Sign ups	3			
Courses started	8			
Lessons viewed	64			
Class Submissions	44			

Yearly Totals

2018	2019	2020	2021	2022
24	9	10	13	16
52	16	53	39	51
661	194	1,771	1,008	765
445	105	800	515	320

Programs

1,000 books	2018	2019	2020	2021	2022
Monthly Sign-ups	7	2	1	2	0
total Sign-ups	163	214	67	174	132

Achievements	2018	2019	2020	2021	2022
100 Mark	2	0	0	22	10
500 Mark	2	2	0	2	5
Completion	0	1	2	4	7

Face-to-face Kids Programs

race-to-race ixids riograms						
November	2018	2019	2020	2021	2022	
Programs	11	9	1	11	9	
Attendees	182	202	17	203	246	
Yearly	2018	2019	2020	2021	2022	
Programs	146	154	43	91	129	
Attendees	4,260	4,201	1,185	2,167	3,547	

Virtual Kids Programs							
2020	2021	2022					
0	0	0					
0	0	0					
2020	2021	2022					
24	19	0					
4,182	230	0					
	2020 0 0 2020 24	2020 2021 0 0 0 0 2020 2021 24 19					

Grab & Go Kits

Grab & Go Kits						
November	2020	2021	2022			
Kits	8	5	4			
Taken	225	212	189			
Yearly	2020	2021	2022			
Kits	38	44	4			
Taken	1094	1,699	189			

The library cancelled all programs the last week of November due to staff illness. This caused there to be less programs held than in previous years.

Face-to-face Teen Programs

November	2018	2019	2020	2021	2022
Programs	4	5	3	0	0
Attendees	30	11	15	0	0
Yearly	2018	2019	2020	2021	2022
Programs	47	82	68	13	0
Attendees	481	432	518	81	0

Tween Face-to-Face Programs

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November	2020	2021	2022
Programs	0	0	0
Attendees	0	0	0
Yearly	2020	2021	2022
Programs	5	0	0

Combined Face-to-Face

November	2020	2021	2022
Programs	0	7	7
Attendees	0	60	23
Yearly	2020	2021	2022
Programs	11	43	94
Attendees	77	370	404

Virtual Teen & Tweens

November	2020	2021	2022
Videos	0	0	0
Views	0	0	0
Yearly	2020	2021	2022
Videos	12	6	0
Views	1,591	95	0

Grab & Go

November	2020	2021	2022
Kits	0	0	4
Taken	0	0	96
Yearly	2020	2021	2022
Kits	13	24	4
Taken	152	409	96

The library cancelled all programs the last week of November due to staff illness. This caused there to be less programs held than in previous years.

Face-to-face Adult Programs

November	2018	2019	2020	2021	2022
Programs	12	10	2	8	3
Attendees	115	27	6	23	9
Yearly	2018	2019	2020	2021	2022
Programs	175	157	42	63	71
Attendees	1,009	1,343	214	351	349
TE1 1'1	11	1 11	.1	1 . 1	Car

Virtual

November	2020	2021	2022
Videos	0	0	0
Views	0	20	0
Yearly	2020	2021	2022
Videos	18	1	0
Views	4,972	20	0

Device Advice

Device Haviet							
November	2019	2020	2021	2022			
Sessions	*	0	5	6			
Yearly	125	51	81	127			
Passive							
November	*	*	0	0			
Yearly	*	*	0	20			

The library cancelled all programs the last week of November due to staff illness. This caused there to be less programs held than in previous years.

Interlibrary Loan Services

November	2018	2019	2020	2021	2022
Borrowed	54	59	46	42	66
Loaned	43	36	23	32	12

Yearly Interlibrary Loan Services

2018	2019	2020	2021	2022
690	690	534	673	811
410	410	151	226	304

November	R.E.A.D.S
Adults	1,778
Juvenile	102

Yearly Totals	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023
Adults	21,138	23,138	19,466	21,110	9,896
Juvenile	1,430	1,189	1,032	2,013	665

The READS statistics come from the state.

CITY COURT REPORT

November 2022

CITATIONS

TOTAL MONIES COLLECTED FOR THE MON	NTH	\$3,318.00	
TOTAL M	IONIES COLLEC	TED YTD	\$20,985.00
STATE FINES			
TOTAL MONIES COLLECTED FOR MONTH		\$2,052.35	
TOTAL M	IONIES COLLEC	TED YTD	\$11,156.61
TOTAL REVENUE FOR MONTH		\$5,370.35	
	TOTAL REVE	NUE YTD	\$32,141.61
DISBURSEMENTS			
LITIGATION TAX	\$276.78		
DOS/DOH FINES & FEES	\$204.25		
DOS TITLE & REGISTRATION	\$185.25		
RESTITUTION/REFUNDS	\$0.00		
ON-LINE CC FEES	\$0.00		
CREDIT CARD FEES	\$0.00		
WORTHLESS CHECKS	\$0.00		
TOTAL DISBURSEMENTS FOR MONTH		\$666.28	
TOTA	AL DISBURSEME	NTS YTD	\$4,493.82
ADJUSTED REVENUE FOR MONTH		\$4,704.07	
TOTAL A	DJUSTED REVE	NUE YTD	<u>\$27,647.79</u>
DRUG FUND			
DRUG FUND DONATIONS FOR MONTH		\$1,052.12	

DRUG FUND DONATIONS YTD

\$3,537.87

Offenses Convicted & Paid For Month	Count	Paid
Improper Passing	1	\$0.00
Financial Responsibilty Law	7	\$337.50
Registration Law	11	\$915.00
Improper Equipment	1	\$20.00
Texting/Hands Free Law	2	\$102.00
Codes Violation		
DL Exhibted	2	\$102.50
Red Light	2	\$187.50
Animal Control	1	\$55.00
Stop Sign		
Speeding	11	\$1,170.00
Seat Belt-Child Restraint	1	\$30.00
Helmet Required	1	\$60.00
Exercise Due Care	4	\$165.00
Following Too Close	1	\$0.00
Total	45	\$3,144.50